



Data Management Resources

Company Profile

December 2007

Data Management Resources, LLC

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Company Profile

DMR has been providing software solutions to public and private industry for over 27 years.

■ **Corporate Stability**

Data Management Resources was founded in Guam in 1980 as a sole proprietorship by Richard S. Taitano. For over 27 years, DMR has specialized in providing AS/400 custom programming and consulting services to the government of Guam and private industry.

In 2002, DMR established itself as a Limited Liability Company, with Richard S. Taitano continuing to lead the company as Chief Executive Officer. DMR has since expanded its services to include Internet technology, e-commerce, and web application development. With over two decades of corporate stability, DMR remains committed to providing sound and viable software solutions with the highest possible standard in technical support.

As we continue to enhance our range of services, the hallmark of our business remains the same: to tailor solutions to the needs of individual users. With DMR's team of programmers, analysts, developers, and designers, we bring the strength of our staff and the stability of our experience to every project we undertake.

■ **Established Infrastructure**

In 2005, Data Management Resources purchased and renovated its new headquarters in Hagatna, Guam. The acquisition allowed DMR to expand its facility, increasing its operational space by nearly forty percent. With its fully concrete, fortified building, DMR houses state-of-the-art server facilities in a secured, controlled, and monitored environment. Our hardware, network, and communications infrastructure provides our team of developers with a fully functional development and testing environment, and enables our development team to quickly and securely service client systems electronically.

■ **Technical Expertise**

The DMR commitment to developing solutions that work is grounded in the solid technical experience of its staff. The expertise of our team ensures that we deliver on our goal to provide our customers with sound and viable software solutions that are backed by the highest possible standard in technical support.

The DMR team of programmers and developers boasts over a century of aggregated technical experience in the maintenance and operations of the IBM AS/400, as well as in developing customized applications specifically for the AS/400 and iSeries platforms. DMR's technical repertoire includes:



- IBM eServer iSeries (formerly the AS/400)
- RPG/400
- IBM OS/400
- UNIX
- Linux
- Java
- HTML, XML, JavaScript
- Microsoft Internet Information Server
- Apache HTTP Server
- Apache Tomcat Application Server
- Orion Application Server

Support

Because DMR is based in Guam, we offer our clients the advantage of having the support they need when they need it, as soon as they need it. This convenient accessibility to support resources ensures that our clients' needs are met in a timely manner, and that valuable time is not lost trying to contact a vendor. All programming and development activities take place on our computers at DMR's facility. This allows us to provide needed services to clients without infringing on their day-to-day operations.

To accommodate the varying needs of our customers, DMR offers three support packages. Regardless of which support option is chosen, customers can be confident that they will receive the optimum in support services.

- **Standard Support**

For clients who require normal system support, DMR offers a Standard DMR Support Contract. Under this contract, DMR staff members are available during regular business hours (8 a.m. to 5 p.m. Monday through Friday, excluding holidays) through DMR's internal phone and fax systems.

- **Full-time Support**

For those with critical, 24-hours/day computer center operations, DMR offers a Full-Time DMR Support Contract, which provides year-round customer support coverage.

- **Custom Support**

For customers with unique system support needs, DMR offers customers the flexibility of our on-call support plan. Customers may contact DMR support staff during regular business hours (indicated above) and are billed per service call.

Professional Activities

DMR was previously the Technical Advisor to the Government of Guam for the systems design and development of a government-wide Personnel/Payroll System and the GSA Material Control Information System (MCIS).

DMR also developed the Department of Administration's FIRM/400, which replaced the department's Budget and Accounting Management Information System (BACIS). DMR maintained the BACIS system for over 16 years.

DMR is currently under contract for the maintenance of FIRM/400 and Payroll System at the Department of Administration.

■ Custom AS/400 Industry Solutions

All systems provided by DMR are custom-built applications designed, developed, and implemented by DMR's staff of analysts and programmers.

Government of Guam Financial Management

- FIRM/400 Financial Management System
- Payroll System

General Services Agency

- Procurement System

JustIS (Justice Information System)

- | | |
|-------------------------------------|---------------------------------------|
| ▫ Traffic Court System | ▫ Cash Receipts Point-of-Sale System |
| ▫ Court Calendar System | ▫ Inventory/Procurement System |
| ▫ Case Management System | ▫ Personnel Management System |
| ▫ Probation Services System | ▫ Staff Payroll System |
| ▫ File Management System | ▫ Criminal Justice Information System |
| ▫ Jury Management System | ▫ Marshal System |
| ▫ Legal Research System | ▫ Notices System |
| ▫ Court Financial Management System | ▫ Small Claims System |

Town House Department Store — Jones & Guerrero, Inc. (CNMI)

- Accounts Receivable System

Revenue & Taxation Systems

- Cash Receipts/Point-of-Sale System
- Accounts Receivable System
- Gross Receipts Tax System
- Real Property Tax System
- Business License System
- Guam SWICA System
- Document Locator System
- Guam Income Tax System
- Motor Vehicle Processing System
- One-Stop Business License System
- Guam W-2/1099 System
- Real Property Triennial Valuation System
- Revenue & Taxation Advanced Imaging System
- Guam W-1 Employer's Quarterly Return System

University of Guam

- Financial Accounting System

Retirement Systems

- Accounting System
- Investment Portfolio System
- Member Contribution Reserve System
- Pension Payroll System
- Staff Payroll System

Public Works Systems

- One-Stop Building Permit System
- Tipping Fee Billing System

Utilities Systems

- Customer Service System
- Other Accounts Receivable
- Trade Accounts Receivable — Billing
- Accounts Payable — Refund Checks
- Assessment of Power and Water Meter Readings — API for separate PC software
- Job Order System

Customs & Tax (CNMI)

- Accounts Receivable and Billing for Revenue & Taxation and Customs Excise Tax

Black Construction Corporation

- Operational Reporting

■ **Year 2000 Consulting and Programming**

Bank of Guam

- Customer Payroll Services
- Fixed Assets System
- Bank Investments System
- Corporate Stocks System
- Customer Payroll Services: G.A.A

Superior Court of Guam

- Calendar System
- Docket System
- Case & Ministerial System
- File Folder Management System
- Financial Management System
- Jury Management System
- Legal System
- Marshal System
- Notices System
- Payroll System
- Probation System
- Traffic Violations System

Government of Guam Retirement Fund

- Accounts Payable System
- Staff Payroll System
- Retirement Accounting System
- Members Contribution System
- Pension Payroll System

■ **Legacy Systems**

Public Health Systems

- Guam Medicaid Claims System
- Guam Medically Indigent System
- Guam Public Assistance System
- Guam Food Stamps System
- Document Intake Processing System
- Employment Training Program System
- Early Periodic Screening & Diagnostic Treatment System
- Guam Food Stamps Disaster Relief System
- Catastrophic Illness Assistance Program System
- Guam Job Opportunity and Basic Skills System

Law Systems

- Absent Parent Match System
- Absent Parent Accounts Receivable System

■ Web Application Systems/Development

GuamTax.com:

Department of Revenue and Taxation E-Filing Systems for Commercial Entities

- GRT E-Filing System
- SWICA Online Reporting System
- Tax Levy E-Filing System
- Business License Registration Online Renewal System
- Vehicle Inspection Online Reporting System
- Vehicle Insurance Policy Online Reporting System
- URL: www.guamtax.com

MyGuamTax.com:

Department of Revenue and Taxation E-Filing Systems for Individual Taxpayers

- 1040EZ 2005 E-Filing System
- 1040EZ 2006 E-Filing System
- Vehicle Registration Online Renewal System
- URL: www.myguamtax.com

GuamPay.com

- The official online payment site of the Government of Guam.
- URL: www.guampay.com

GuamPay POS

- The Point-of-Sale web application system for the Treasurer of Guam.
- URL: (internal to GovGuam network)

Worker's Compensation Commission Management System

- The WCCMS system is a custom-built web application system developed for the Worker's Compensation Commission of the Guam Department of Labor for processing of worker's compensation records. The WCCMS is an internal system, accessible only by authorized Worker's Compensation staff.

Santa Barbara School Alumni

- A community service project provided to the Santa Barbara School Alumni Association to allow them to catalog alumni members in an online database.
- URL: www.jurispacific.com/rcg

■ **DMR-branded Service Offerings**



Your First Resource for Government of Guam Forms

GovGuamDocs is offered as a public service to the island community as part of our commitment to developing solutions that simplify, enhance, expand, and promote the way we do business. Access to publicly available documents doesn't have to be an inconvenience.

www.govguamdocs.com



The Legal Profession's Online Source for Researching Guam Law

The flagship product of DMR's Web Division, JurisPacific® is an online legal researching system designed, developed, and operated by DMR to allow legal professionals to search Guam law from virtually any Internet-connected computer. This exclusive online service allows licensed users to search, access, and retrieve Guam law documents in the JurisPacific database via the Internet.

www.jurispacific.com

■ **Web Site Development/Maintenance**

- Asia Pacific Investors Services, Inc. (apisguam.com)
- Department of Agriculture (guamagriculture.org)
- Department of Agriculture, Forestry and Soil Resources Division (guamforestry.org)
- Department of Mental Health and Substance Abuse (healthychoicesguam.org)
- Department of Public Health and Social Services (dphss.guam.gov)
- Department of Public Health and Social Services – Tobacco Free Guam (site no longer active)
- Department of Public Health and Social Services – Diabetes Prevention & Control (diabetesguam.com)
- Department of Revenue and Taxation (guamtax.com; myguamtax.com)



- Government of Guam Employees Federal Credit Union (ggefcu.com | Maintenance ending August 2003)
- Guahan Magazine (guahanmagazine.com)
- Guam Election Commission (guamelection.org)
- Guam Fire Department – E911 (gfd.guam.gov)
- Make-A-Wish Foundation of Guam (guamwish.org)
- MBS Pacific, Inc. (mbs-gu.com)
- Prevention and Early Intervention Advisory Community Empowerment – PEACE (peaceguam.org)
- South Pacific Environmental, LLC (gotwaste.com)

■ **Network Design & Configuration**

- Government of Guam Retirement Fund
- Guam Territorial Law Library
- Law Offices of Arriola, Cowan & Arriola
- BigFish Creative, Inc.

■ **Business Process Study/Systems Assessment**

- Assessment of the Oracle-based Financial Management System at the Guam Department of Administration.
- Study to determine recommendations for automating and integrating the land use review and permit processes with the One-Stop Building Permit System to comply with the I Tano'-ta Land Use Plan.
- Business Process Re-engineering Study for Tax Collection System for the Commonwealth of the Northern Marianas government.

■ **Wide Area Networking (Point-to-Point)**

- Department of Public Health and Social Services
- Department of Public Health and Social Services, Bureau of Social Services Administration
- Department of Integrated Services for Individuals with Disabilities
- Department of Corrections
- Guam Fire Department
- Guam Homeland Security

Human Resources Profile

With Bachelor's and Master's degrees in fields of study ranging from Business Administration to Computer Science, the DMR staff comprises some of the most capable and highly trained software specialists in the industry. With eleven full-time employees, DMR's staff has extensive experience in analyzing, designing, developing, and implementing government systems ranging from job order systems to financial management systems to taxation systems. Their years of experience within the industry, their familiarity with users' needs, and their informed perspectives of local IT environments distinguish them among others in the field.

In addition, because DMR utilizes the talents of professionals within the local community, we can devote our time to serving the needs of our clients, without first having to acquaint ourselves with the local environment. As residents of Guam, DMR employees are aware of the cultural contexts of various public and private sector arenas, and possess fundamental knowledge of many Government of Guam systems. DMR employees are qualified, capable professionals who offer the valuable combination of distinguished education, professional experience, and cultural sensitivity. We are committed to the local community and to serving the unique information system requirements of the island's computer users.

■ Skill Sets

Programming Languages

- | | |
|--------------------------|------------------------------|
| ■ RPG/400 | ■ Control Language (CL) |
| ■ CICS | ■ Job Control Language (JCL) |
| ■ COBOL | ■ HTML |
| ■ Data Language/I (DL/I) | ■ Java |
| ■ C | ■ JavaScript |
| ■ Basic | ■ Unix Script |
| ■ SQL | ■ CSS |

Hardware Platforms

- IBM AS/400/iSeries
- IBM 4331/4341/4381
- IBM ES/9000
- IBM RS/6000
- Personal Computers

Operating Systems

- IBM OS/400
- UNIX
- Windows 95/98/NT/2000/XP
- DOS
- Linux
- CICS
- IBM DOS/VSE

Databases & Development Tools

- DB/2
- Sybase SQL Anywhere
- MySQL
- Microsoft Access
- Source Entry Utility (SEU)
- Basic Map Support (BMS)
- Screen Design Aid (SDA)
- Data Language/I
- Report Design Aid (RDA)
- Command Level COBOL
- QUERY/400
- VSAM
- User Interface Manager (UIM)
- Symantec Visual Café for Java
- UNIX/C Development Environment
- Sybase PowerBuilder
- Microsoft Visual Basic
- Microsoft Front Page
- Macromedia Dreamweaver MX 2004/8
- Macromedia Fireworks 8
- Macromedia Flash 8
- Macromedia Contribute 3
- Microsoft Office Suite
- Adobe Illustrator CS2



- Database Design Specifications (DDS)
- GeneXus
- Adobe Photoshop & ImageReady
- Adobe InDesign
- Adobe Acrobat 8 Professional
- IBM WebSphere Development Studio Client

Web Server Software

- Microsoft Internet Information Server
- Apache HTTP Server
- Apache Tomcat Application Server
- Orion Application Server
- WebSphere Application Server
- IBM HTTP Server



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